



## CITY OF DEL MAR

### Animal Services Protocol

#### **Dead Animal Removal:**

**Public Property:** The City contracts with DAR Contractors to remove dead animals in the City of Del Mar located on City streets, public property, or within the public right of way. If you see a dead animal in a public area that needs to be removed please contact the **City's Public Works Department at (858) 755-3294**.

**Private Property:** Through the City's contract, D.A.R. Contractors will remove dead animals on private property at the cost of the property owner, for the same contractual rates that are charged to the City. Fees for dead animal removal on private property vary depending on the weight of the animal. A copy of the contractual fee schedule with D.A.R. Contractors can be found here: <https://www.delmar.ca.us/DocumentCenter/View/7219/DAR-Contractors-Fee-Schedule>. Private property owners can contact **D.A.R. Contractors at (619) 390-8204** to inquire about removal of dead animals on private property. Please note that this information is provided as a courtesy to Del Mar residents. Residents may solicit dead animal removal services from the providers of their choice.

**NCTD Railroad:** Report online on the NCTD website at <https://gonctd.com/contact-us/>.

**Sea Animals/Sea Birds:** Contact City of Del Mar Lifeguards at (858) 755-1556 or the Public Works Department at (858) 755-3294.

#### **Live Animal Protocol:**

**Domestic Animals:** The City's Animal Services are provided by the San Diego Humane Society (SDHS).

- The SDHS general information phone number is (619) 299-7012 for all animal-related issues from 9 am to 6 pm, seven days a week.
- For animal-related emergencies or animal cruelty, call SDHS Law Enforcement dispatch at (619) 243-3466 from 7:30 am – 6 pm Monday through Friday. Outside of operating hours, contact the San Diego County Sheriff's Department, Del Mar's Local Law Enforcement Agency, at (858) 565-5200.
- Animals found or impounded in the city of Del Mar will be sheltered at the San Diego Humane Society shelters located at 2905 San Luis Rey, and 572 Airport Road, Oceanside.

For more information about the Animal Services provided by SDHS, read these [FAQs](#).

**Wild Animals:** Project Wildlife, a program of the San Diego Humane Society, can receive land or sea animals. Project Wildlife takes in and rehabilitates sick or injured wild animals and, if possible, releases them back into the wild.

- To speak to a representative during business hours 9am-5pm/ 7 days a week, call (619) 225-9453.
- For after-hours emergencies, call your local police department or San Diego Humane Society's Humane Law Dispatch (619) 243-3466.
- For injured or orphaned wildlife: If able to transport, take animal to the Project Wildlife Care Center at 887 ½ Sherman St., San Diego, CA 92110. Wildlife can also be dropped off 24/7, 365 days per year, at any one of the three SDHS campuses (Escondido, Oceanside, and San Diego).

**Sea Animals:** For Injured or ill Pinnipeds (Sea Lions or Seals) along the beach, City of Del Mar Lifeguards or Sea World should be contacted. Lifeguards can be reached at (858) 755-1556. The public Sea World number is (800) 541-7325. A message should be left if before or after operational hours. Response to the issue will be handled during operating hours. 911 should not be called for sick or injured wildlife. For sick or injured birds, please contact Project Wildlife at (619) 225-9453. For Pelicans, please call Sea World.